

QIR FAQ

What is a QIR?

According to the PCI Security Standards Council, PCI SSC, a Qualified Integrator and Reseller Companies (QIR Company or Companies) are authorized to implement, configure, and/or support validated PA-DSS Payment Applications on behalf of Merchants or service providers for purposes of performing secure and compromise free installations as part of the QIR Program. The quality, reliability, and consistency of a QIR Company's work provide confidence that the Payment Application has been implemented in a manner that supports the Customer's PCI DSS compliance.

Why do I need a QIR?

A QIR is required because according to the PCI SSC, "Numerous breach investigations have shown that incorrect installation and/or maintenance of payment applications creates opportunities for Merchant networks to be compromised. Integrators and resellers play a key role in the payments ecosystem, as Merchants depend on these service providers to install, configure, and/or maintain their validated applications."

When do I need a QIR?

If a Merchant is using a third party to manage its POS system -- and the third party has remote access into the POS system -- specifically the cardholder data environment -- then that third party has to be a QIR.

Should I consider becoming a QIR?

If you are an, integrator, reseller, developer or technician that sells, installs, and/or services PA-DSS validated payment applications on behalf of software vendors or others then you should consider becoming a QIR.

What type of training is required of a QIR?

Per the PCI Security Standards Council, the QIR training curriculum is comprised of an eight-hour self-paced eLearning course made up of three modules covering:

- PCI DSS awareness overview and understanding industry participants
- QIR roles and responsibilities
- PA-DSS and key considerations for QIRs when applying expertise to installing
- Configuring the PA-DSS application
- Guidance for preparing and implementing a qualified installation

Course Details

Qualified Integrators and Resellers (QIRs) serve an important role in the payments and information technology value chain by supporting their clients' ability to achieve and maintain PCI DSS compliance.

QIR customers are able to obtain a higher level of assurance that their payment applications are installed, configured and supported by knowledgeable professionals that are both well-versed in vendor installation guidance and are PCI SSC qualified.

BENEFITS	COURSE DESCRIPTION	TRAINING AND EXAM	REGISTRATION	REQUALIFICATION
<ul style="list-style-type: none">• Receive specialized training on guidelines for implementing and maintaining PA-DSS validated payment applications• Achieve three-year renewable industry-recognized qualification• Be listed in merchants' go-to global directory of qualified providers on the PCI SSC website• Stand apart from other service providers - being a QIR provides a competitive advantage (Payment brands may require merchants to use a trained QIR)				

How can I determine whether a QIR is qualified by the PCI Security Standards Council?

You may visit:

https://www.pcisecuritystandards.org/assessors_and_solutions/qualified_integrators_and_resellers and search by Company name.

How does a QIR report on installations?

Once a QIR has completed an installation, the QIR must complete a QIR Implementation Statement as shown below, provide a copy of the Statement to the Customer within 10 business days, and retain a copy of the Statement.



Qualified Integrators and Resellers (QIR)TM Implementation Statement

For each Qualified Installation performed, the QIR Employee must complete this document and confirm whether the validated payment application was installed and configured in accordance with the *PA-DSS Implementation Guide* and in a manner that supports compliance with PCI DSS. A copy of this *QIR Implementation Statement* must be delivered to the customer no later than ten (10) business days after completion of the Qualified Installation, and a copy must be retained by the QIR Company with their work papers.

Note: The customer may request the QIR Company to complete work beyond that required to install the payment application and that is outside the scope of the QIR Program. Any such work does not form part of the Qualified Installation.

The QIR Company must adhere to the requirements defined in the *QIR Qualification Requirements* and *QIR Program Guide* for all Qualified Installations.

Part 1: Implementation Statement Summary

Customer Details				
Company Name:				
Contact Name:		Job Title:		
E-mail:		Telephone:		
Business Address:			City:	

Can feedback be provided to the PCI Security Standards Council on a QIR?

Yes. Visiting the website shown here:

https://www.pcisecuritystandards.org/assessors_and_solutions/qualified_integrators_and_resellers_feedback allows feedback to be provided directly to the PCI Security Standards Council.